

MEMORANDUM

TO:

Telecom Coordinators, Chiefs of Staff, CIOs of Select Agencies, Boards

and Commissions

FROM:

Jay Carlson, Deputy Director, CMS - Bureau Chief, Bureau of

Communications and Computer Services (BCCS)

DATE:

September 15, 2004

SUBJECT:

Telecommunications Rationalization Data Network Migration

The legislature for the State of Illinois mandated that the Department of Central Management Services (CMS) achieve economies from its Telecom and IT investments. As part of the savings effort, CMS is focusing on a Telecom and IT Rationalization for those departments, agencies, board and commissions that fall under the jurisdiction of the Governor. The Telecom Rationalization is focused on improving service at reduced costs by looking at processes, tools and technology. Some of the initiatives included are: Key Performance Indicators (KPIs), Workforce Rationalization, Data and Voice Network Rationalization and the development of a Telecommunications Master Plan.

One of the conclusions of the Telecom Data Network Rationalization was the decision to move the majority of existing State telecommunications traffic from the current frame relay network to the State-owned Illinois Century Network (ICN). Migrating existing traffic from the current backbone to the ICN NPLS backbone reduces overall costs and positions the State for more economical future telecom services.

The plan has a phased approach to begin with agency contacts in September and initial circuit cutovers starting in late October. We will ramp up through the end of 2004 with a goal for completion in April 2005. While your are not under the Governor's jurisdiction, CMS is responsible for State-wide telecommunications. It is for that reason we are requesting your help in working with BCCS and EKI Consulting, our Telecom Rationalization vendor, to help facilitate the migration.

Representatives from Agency Relations will be contacting telecom coordinators over the next several weeks for the name and number of your local contact (LCON). EKI will then contact the LCON to complete a short site survey to ensure that your current network environment is prepared for the migration of the circuits and that interruption to your Agency's daily activities is minimized. We will then work with the agency to prepare a schedule for the migration. During the implementation Agency Relations will provide periodic updates on the most current status of the migration.

Any questions about your initial contact or about the migration, in general, can be directed to Maurice Flint at (217) 524-9551 (maurice_flint@cms.state.il.us) or Jonathan Wood at (630) 544-4437 (jwood@eki-consulting.com).

We look forward to working with you on this important State initiative. Thank you in advance for your support.